

GEELONG FIREWORK PTY LTD TERMS AND CONDITIONS

It's the little details that make it all come together, like our Terms and Conditions designed to keep everything in order. All bookings are subject to the Terms and Conditions below.

PAYMENT

1.1 A \$250 or 30% non-refundable deposit (whichever is greater) is required to secure your booking with us. Your booking is not confirmed until full payment of the deposit has been received. If your deposit payment has not been received by the date on your invoice, we reserve the right to remove your booking from our system. Receipt of a deposit constitutes a confirmation of your booking and is bound by the Terms & Conditions on this page

1.2 The remaining balance (cleared funds) is due no later than one month before your display date for outdoor displays and fourteen (14) days for indoor displays.

If you book a show within one month of your event date, then full payment is required upon booking for either outdoor or indoor events. If invoice is paid in full at time of booking, then \$250 or 30% of the full amount, whichever is greater, is considered a deposit for purposes of cancellation.

1.3 We do not take payment-on-the-night under any circumstances. If any payments are not received by the due date, Geelong Fireworks may refuse to attend the event, and full payment will still be required as this will be considered a breach of contract.

1.4 We remind you that our relationship is governed by these Terms and Conditions. Our terms provide that collection and legal costs and interest will be added to overdue accounts.

CANCELLATION POLICY

2.1 If a show cannot proceed due to so called Acts of God, for any reason outside Geelong Fireworks control (excluding Total Fire Bans – Outdoor Displays only, see below) then Geelong Fireworks will refund minus the deposit, and additionally, any other costs involved including but not limited to permits, newspaper advertisements, resident notification and any other special effect product provided for your event. NO fee is payable if a Pyrotechnician does not arrive at venue due to accident or illness, in this case all payments will be refunded.

2.2 Cancellation or non payment by the client. If the client cancels a display giving more than 30 days notice in writing, we will refund any payment minus the deposit amount and any other costs incurred such as notifications, permit fees etc. Any specially designed product or product sourced specifically for you event will be invoiced in addition to any deposit paid.

2.3 If client cancels a display giving less than 30 days notice writing then Geelong Fireworks reserves the right to claim all or part of the total fee if an alternative booking cannot be arranged with the client, the minimum charge is 50% of the show value.

2.4 Client offers assurances that no previous bookings exist with other clients/companies that would affect the booking. In the event the client has another booking which results in cancellation of the contract, cancellation costs in Section 2 do not apply and the full payment is required.

2.5 In the event of power failure or inadequate power supply (indoor events) where the power supply cannot be maintained we take no responsibility for impairment on the night and no refunds will be made.

2.6 Adverse Weather Conditions – Outdoor Displays Only

Should Geelong Fireworks make the decision on the day of your show that your show cannot go ahead due to adverse weather conditions, then 50% of the total show value will be refunded. The senior firer will make his decision on firing a display based on the safety of the pyrotechnic crew, the public and property involved. His decision is final and binding and will not be swayed by financial gains or losses by the client or company set against the safety of the persons involved either directly or indirectly. Such expenses shall include, but shall not be limited to, additional lodging, meals, pyrotechnician fees, permits, vehicle rental and equipment rental incurred by Geelong Fireworks.

2.7 Total Fire Ban –Outdoor Displays Only

Depending on conditions, the CFA may or may not grant a Total Fire Ban Permit, or may cancel a S14 Fire Restriction Permit already issued for your display. This may not be known until 24 hrs before your event. If a permit is not granted, then Geelong Fireworks will retain 15% or \$400 whichever is greater of the total invoice amount to cover our costs of show preparation, vehicle hire, costs of preparing documentation, in addition to that amount will be added costs of permits, newspaper advertisements, mail out / letterbox drops and other outgoings.

2.8 We will always discuss with the client a potential problem, and will always seek an amicable cancellation decision, which would in almost every circumstance be based purely on the safety of the Audience and / or Firing Crew. Where an amicable decision cannot be reached, then the Geelong Fireworks Display Supervisor allocated to your show will have sole responsibility for making the decision.

In many circumstance a lot of work is started weeks or months before a show, including, but not limited to site visit, preparation of safety documents, venue/third party liaising. In addition preparation of a the show may have also been started along with the reservation of stock and ordering of additional materials required for the show.

NOTIFICATIONS

3.1 Notifying the relevant Authorities / Neighbours – Outdoor Displays Only

Major Events- As the organiser, please contact the council with whom you are working regarding its requirements for Firework Displays. Council will advise of their resident notification policy.

3.2 Normally notification is included in your print, billboard, flyer advertising. Some councils may require you to conduct a letterbox drop and/or newspaper advertising.

Private Events – You will need to organise a letterbox drop to neighbouring properties. Generally - within 1.5km rural, 500m suburban or as required by councils. We will supply the appropriate notification for you to print and use. By doing this you will save considerable costs, which can therefore be put towards your display.

3.3 We also undertake all notifications (as required) to Councils, WorkSafe, CFA/MFB including Fire Restriction Period and TFB permits, CASA, local Police. Please note some councils have a “Fireworks Permit”. We will advise if the relevant council charges a fee for this permit which will be added to your invoice.

CONDUCT AND SECURITY

4.1 It is the responsibility of the event organiser to make sure that adequate safety measures are put in place. This includes firing-site perimeter security stopping the public from venturing into the firing site during setup or firing. The Display Team Lead has, at any time during the show, the power to stop the show, should the safety of the public and / or the firing crew be compromised.

4.2 Any vehicles or personal property located within the designated safety area shall be removed at client’s expense. Any damage or destruction of the public’s vehicles or personal property left remaining in the designated safety area shall be the sole responsibility of the client.

4.3 Geelong Fireworks has a zero tolerance policy towards abuse of our staff verbally or physically and is sufficient cause for our staff to immediately cease work, remove product and leave the venue regardless of the status of our work. Under these circumstances no refund of any amount will be considered.

4.4 Geelong Fireworks has a zero tolerance policy towards drugs, under-age drinking and other illicit behaviour, and will not be party to such behaviour. Such action as detailed in Section 4.3 may be taken in these circumstances.

HEALTH AND SAFETY

5.1 Geelong Fireworks will ensure their equipment fully complies with all known health and safety legislation regarding their equipment and personnel.

5.2 The Client is responsible for ensuring that the venue can provide a safe and practical area in which Geelong Fireworks can set up and operate its equipment. Venues with stairs will incur an extra \$120 setup fee due to the need for extra staff and time. Geelong Fireworks must be notified in writing of venues where stairs must be navigated.

5.3 The equipment used may include such items as stands, truss systems etc. The area provided must be both safe and practical. If Geelong Fireworks staff deems that the Venue is unsafe, Geelong Fireworks reserves the right to refuse to set up, and in this case the full fee would still be payable, as the business has turned up, but is prevented from working by Health & Safety Issues which are the Clients responsibility.

5.4 A suitable parking area must be available for the loading and unloading of the company's equipment at the venue. Likewise, there must be adequate and direct access to the Venue or function room.

FIRING SITE CLEAN UP – OUTDOOR DISPLAYS

6.1 It is inevitable that following a show, the firing site used will contain debris from the display itself. Whilst we always perform a thorough clear up following a show it is very likely there will be some debris remaining.

6.2 The debris from a fireworks display will only normally be small pieces of paper and cardboard. This is the same for each and every show, and with each and every other fireworks display company. If however you should require a complete and full 100% clean up, then please notify us in plenty of time so this can be arranged by having more crew, or additional equipment, overnight accommodation for early morning clean up etc., which will be invoiced accordingly. Geelong Fireworks does not clean up confetti.

EXCLUSIONS/DISCLAIMER

7.1 Geelong Fireworks will not be held responsible or liable in any way, form, or manner whatsoever:

A) as a result of any third party cleaning fees prior to or after the fireworks event, including but not limited to confetti, snow, bubble and foam effects and post display debris.

B) as a result of any unforeseen and/or any unauthorised human intervention

C) as a result of any unforeseen natural disasters or so called Acts of God and Terrorism.

D) if an appropriate zone on a Fire Indicator Panel has been isolated and a fire breaks out within the building that results in the MFB or other emergency service not being called out.

E) for failure of venue to have not isolated smoke/heat alarms causing a call out by the MFB or other emergency services.

F) for false alarms on a Fire Indicator Panel and any cost arising due to the MFB or any other emergency service being called out. Client undertakes to pay isolation costs if charged by venue.

PROMOTION

8.1 From time to time Geelong Fireworks may take photos/videos of various displays/events for promotional and demonstration purposes. Should you not wish your event filmed, please advise us accordingly.

Acceptance of the supplied Display Proposal by the venue and/or client, or the completion and submission of the Geelong Fireworks Booking Form confirms acceptance of the above Terms and Conditions

Should you require confirmation / clarification on any of the points please do not hesitate to contact us.

PRIVACY

9.1 Personal information gathered through Geelong Fireworks will at all times remain confidential. We consider our clients information to be of the utmost importance and will never give your details to third parties without prior consent.